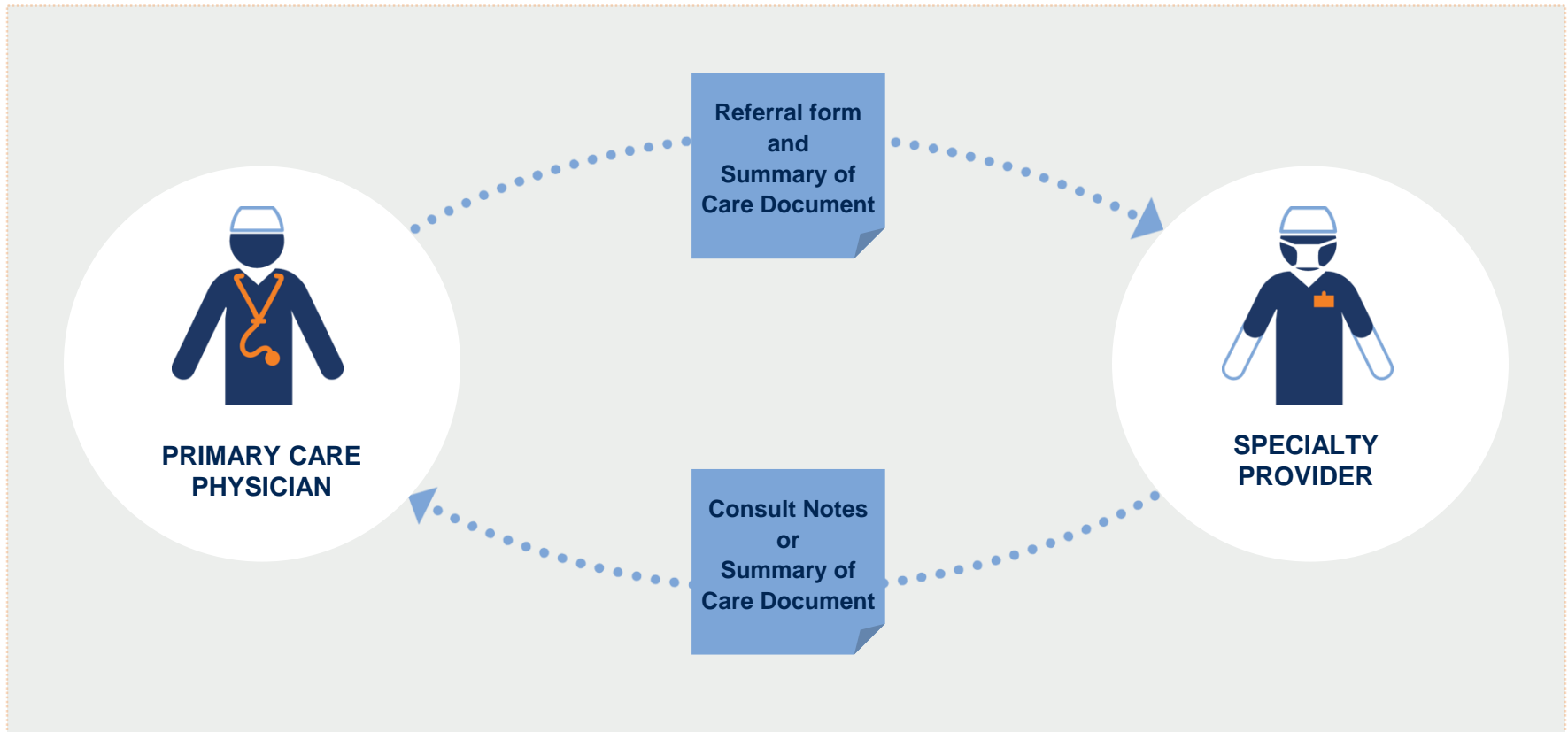


CLOSED LOOP REFERRALS USE CASE

REFERRAL AND DOCUMENT EXCHANGE BETWEEN PRIMARY CARE PHYSICIAN AND SPECIALIST



GOAL

To improve care coordination and achieve the Meaningful Use HIE objective.

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REFERRAL AND DOCUMENT EXCHANGE BETWEEN PRIMARY CARE PHYSICIAN AND SPECIALIST

ORGANIZATION

Ambulatory Practice to Specialty Practice.

GOAL

To improve care coordination and achieve the Meaningful Use HIE objective.

TRADING PARTNERS AND SYSTEMS

- Organization A - ambulatory practice; primary care physician;
- Organization B – specialty practice; specialist physician.
- EHR Direct Interface.

DATA TO EXCHANGE

- Referral Request Form or message;
- CCD - Summary of Care document.

STORY

The primary care physician (PCP) of Practice A identifies the need for a patient to see a specialist. The PCP sends a referral request form along with the patient's summary of care document to the specialist at Practice B. The PCP will do this by searching for the specialist in the Mass Hlway Directory accessible via the PCP's EHR then sending the referral form and summary of care document to the specialist's Mass Hlway Direct Address.

Upon receiving the referral request and summary of care for the patient via the Hlway, the specialist's office will schedule an appointment with the patient. After the patient has been seen by the specialist, the specialist will use the Mass Hlway to send the consult note to the PCP. The specialist will do this by searching for the PCP in the Mass Hlway Directory then sending the consult note to the PCP's Mass Hlway Direct Address, thus closing the referral loop.